



IMPORTANT NOTICE
BTN: XXX XXX-XXXX XXX

November 17, 2005

XXXXXXXXXX
XXXXXXX
XXXXXX, XX XXXXX

Dear XXXXX,

Until very recently, Symatec Communications ("Symatec") had been providing your **local telephone service** (dial tone) over the resold facilities of SBC Texas (SBC). As you may be aware, Symatec is no longer able to provide your **local telephone service**.

But for the terms of the agreement governing Symatec's service to you, once Symatec's account with SBC was disconnected, your **local telephone service** would have been disconnected, too. To prevent your service from being disconnected without notification to you, SBC began providing **local telephone service** to you on November 17, 2005, for a limited transition period. You can continue receiving this service through December 19, 2005, which is the last day of this limited transition period. You will be billed by SBC for services provided to you during this transition period at our prevailing tariff rates. Rate information has been included along with this letter.

Important: You have a choice in selecting the **local telephone service** provider you want to provide service to you. To continue to receive service after December 19, 2005, you must arrange for service with one of the **local telephone service** providers in your area. Before that date, you must contact the provider you prefer to arrange for service. Contact numbers for the local telephone providers in your area are available in your local telephone directory. You must make arrangements with a provider before December 19, 2005, to avoid interruption of your service.

Should you wish to continue receiving SBC service after December 19, 2005, please call our business office. The telephone number for the SBC business office in your area is available in your SBC White Pages directory.

Remember, you must have replacement service up and running before December 19, 2005.

If within one week prior to the date of this letter, your local telephone service was disconnected or you changed your **local telephone service** provider, please disregard this letter. **If you have any questions regarding this letter please call 1-800-667-1086.**

Sincerely,

Jodi Kopenski
Admin & Support Manager
SBC Finance
Attachment